# Daniel Gundlach

## IT Consultant & Systems Engineer

Frankfurt Am Main Area, Germany

**Contact:**

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**Communication:**
German – native
English – professional

**Core skills:**
Microsoft Windows Server
Microsoft Windows Client
Microsoft Office 365
Microsoft Exchange
Microsoft Azure

**Certificates:**
ITIL® Foundation Certificate in IT Service Management

MS Exam 740: Installation, storage and compute with Windows Server 2016

MS Exam 741: Networking with Windows Server 2016

MS Exam 742: Identity with Windows Server 2016

MCSA: Windows Server 2016 - Certified 2018

Bachelor of Arts (B.A.)

Advanced Technical Certificate, Business Informatics

More details on LinkedIn
www.bit.ly/2LtV96K

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**Latest Projects:**

### Freudenberg Service KG, Weinheim

January 2023 – January 2024

**Industry**: Industrial services, business management

**Project**: **3rd-level Server operations, patch management, Exchange and Windows Server management**. Significantly improved IT infrastructure reliability over the course of one year. Facilitated the transition of infrastructure management from external to internal teams.

**Scope and tools**: **Mid-sized Windows Server and client environment with hybrid Azure Infrastructure, M365, Intune management.** Utilized PowerShell, Exchange Admin Center (EAC), Azure AD Connect (AADC), WSUS, Group Policy (GPO) management, Azure AD, Azure Backup, AIP, PRTG.

### Freudenberg IT SE & Co. KG, Weinheim

March 2022 – December 2023

**Industry**: Automotive, construction, telecommunications

**Project**: **3rd-level Server operations, Windows Server and Windows Client management.** Planned and executed defender rollout and client onboarding, managed Exchange Online migration. Streamlined patch management using BatchPatch and WSUS, significantly improving system uptime and reducing business interruptions.

**Scope and tools**: **Mid-sized Windows Server and client environment with hybrid Azure Infrastructure, M365, and Intune management.** Utilized PowerShell, Exchange Admin Center (EAC), Azure AD Connect (AADC), WSUS, Group Policy (GPO) management, Microsoft Defender, Azure Information Protection.

### Freudenberg Sealing Technologies GmbH, Weinheim

September 2018 – December 2021

**Industry**: Automotive supplier, sealing technology

**Project**: **3rd-level Server operations, IT infrastructure design, planning and executing Exchange Online and Windows Server migrations.** Supported global PKI enrollment and streamlined patch management processes. Planned Intune client enrollments and designed Intune delivery groups in collaboration with client team. Supported hand over of Infrastructure Management from local German team to US-based international team and helped with integration of new team.

**Scope and tools**: **Large-sized environment - Managed over 10,000 clients and over 2,000 Windows Server systems within a hybrid Azure Infrastructure and Nutanix environment, alongside M365 and Intune management.** Utilized PowerShell, Exchange Admin Center (EAC), Azure AD Connect (AADC), Active Directory Federation Services (ADFS), PKI, WSUS, SCCM/Configuration Manager, Group Policy (GPO) management and Veeam Backup and Replication.

## Sabbatical, Europe, Latin America

July 2016 - August 2018

- Traveled, sailed, and worked across Europe and Latin America, gaining international experience and broadening my perspective (and admittedly, having a lot of fun)
- Upon returning to Germany, I focused on professional development, earning several certifications, including the ITIL® Foundation Certificate in IT Service Management and the MCSA: Windows Server 2016 as well as MS Exams 740, 741, and 742, all certified in 2018.

## Experteer GmbH, Munich

January 2016 - June 2016

**Industry**: Internet and online media

**Interim Project**: Administration of a hybrid MS Windows-IT-Infrastructure for 6 Months

**Scope**: Small-scale Windows Server and Windows client environment

## S.WERK AG, Landau an der Isar

November 2015 - May 2016

**Industry**: IT service provider

**Project**: 2nd level Server operations; consulting for various customers of S.WERK AG in Germany and Austria

**Scope**: Various small-scale to mid-sized Windows Server and Windows client environments

## Bilfinger SE, München

June 2013 - July 2014

**Industry**: Industrial service

**Project**: Email migration (MS Exchange 2007 to 2013) and client migration (Windows XP to Windows 7)

**Scope**: Large-sized Windows Server and Windows client environment

## Rheinmetall MAN Military Vehicles Österreich GmbH, Vienna

July 2011 - October 2012

Industry: Automotive, security and defense industry

Project: Client migration project (Windows XP to Windows 7), client management, industrial devices management

**Scope**: Mid-sized Windows client environment

## HypoVereinsbank – UniCredit, Munich

January 2009 - January 2010

Industry: Financial industry and banking

Project: Client rollout for a migration project; Software and hardware rollout for an emergency center at UniCredit S.p.A

**Scope**: Small-scale Windows client environment

**Education:**

2009 – 2011 Middlesex University London - **Bachelor of Arts (B.A.), Audio Production**

2008 – 2009 SAE Institute München - **Diploma, Audio Engineering**

2003 – 2005 Max-Hachenburg University of Applied Sciences for Business Informatics, Mannheim
**Advanced Technical Certificate, Business Informatics (Fachhochschulreife, Wirtschaftsinformatik)**